

BLACK+BLUE

Frequently Asked Questions

1. Can I book a large group reservation at The Roof?

We do not accept large party bookings at The Roof, with the exception of full buyouts or bookings in the Glass Atrium which accommodates 20-30 guests.

We are only able to accommodate tables up to 6 guests, and this includes booking multiple tables in hopes that they are at the same time and within the same proximity.

2. Is a set menu required?

To ensure an optimal dining experience, a Group Set Menu is required for all groups of 10 guests and larger. Please select one set menu for the entire group. If your group is 9 guests or smaller, you are welcome to order from the A La Carte menu.

3. Can you accommodate allergies and/or dietary restrictions?

Yes, we can accommodate allergies and dietary restrictions. Please ask us for our group set menu options for vegetarians and vegans. For all other allergies and restrictions, our Chef is happy to create something the day of.

4. When do I need to submit the final guest count and menu selection?

The final guaranteed guest count is required 72 hours prior to your event. Menu and beverage selections are required 2 weeks prior to your event.

5. Do you require individual menu selections before the event?

Each guest will place their order from the set menu with the server during the event, therefore we do not require individual selections prior to the event.

6. May I order additional items from the A La Carte menu for my group?

Yes, you may order items from our a la carte menu to complement your Group Set Menu selection.

7. Are there Audio/Visual capabilities?

Yes, Private Dining Room 901 has a projector and screen available to rent (\$150 flat fee applies). Please bring your own device to connect to the projector via Chromecast.

8. Can I bring decorations?

Décor is permitted in the private or semi-private rooms. Décor (including centerpieces, florals, balloons) must be free standing; attaching or adhering decor to any surfaces is not permitted. Confetti/sparkles are not permitted. Balloons are not permitted on The Roof.

9. Can I bring my own wine?

You may bring your own wine if the bottle is not listed on our wine list. Hard liquor and champagne are not permitted. Our corkage fee is:

- \$40 per 750ml bottle and half bottle
- \$80 per 1.5L bottle
- \$160 per 3L bottle

Maximum allowance per group:

- 1-4 guests may bring in 1 bottle
- 5-8 guests may bring in 2 bottles
- 9-12 guests may bring in 3 bottles
- 13+ guests may bring in 4 bottles of wine - the maximum allowance

10. Can I bring my own cake?

Yes, we allow cakes from external vendors to be brought in. A cake waiver form needs to be signed on arrival. We can storage your cake in our fridge until it is time to be served, and we will provide the serving plates and cutlery. We do not charge a cutting fee.

11. Is there a minimum spend?

Yes. Our minimum food and beverage requirement varies according to the time and day of week you would like to book. The amount quoted does not include applicable taxes and gratuities.

12. Is there a room rental fee?

In lieu of room charge, there is minimum requirement on food and beverage sales.

13. Do you require a deposit?

Yes, to confirm your group reservation a signed contract and deposit are required. The deposit amount is 50% of your minimum spend.

14. Is the deposit refundable?

The deposit is fully refundable if the reservation is cancelled one month prior to your event date.

15. What is your cancellation policy?

- Cancellations within 30 days are subject to be charged 25% of the minimum spend
- Cancellations within 7 days are subject to be charged 50% of the minimum spend
- Cancellations within 72 hours are subject to be charged 100% of the minimum spend

16. Is there parking available?

Valet services are available Thursday to Sunday from 5:00pm-11pm. As this is a third-party service, we cannot include valet charges on your final bill.

There are several private parkades within a 5-minute walk of the restaurant, as well as street parking in the vicinity.

17. Is the restaurant accessible?

Yes, there is an elevator that serves all levels of the restaurant.

18. Do you have a Kids Menu?

Yes, a Kids Menu is available for children 12 years of age and under.

19. Do you have highchairs available?

Yes, please let us know and we will provide you one.

20. How long is my seating time?

We anticipate 2.5 - 3 hours of service for a full seated dinner.

21. Can I have something delivered to the restaurant?

Unfortunately, we don't have a storage therefore we kindly ask you to bring your items when you arrive for your reservation.